

DSB Corporate Social Responsibility FAQ

DSB Environmental Policy

1. Does the DSB have a policy and/or guidance document which addresses environmental sustainability?
 - Not at this time.
 - All DSB policies are the DSB Access and Usage Agreement is available on the DSB website.
 - Given the DSB's industry utility status, the DSB is mindful of the need to follow standardised processes and agreements when interacting with users of the DSB service. Changes to the standard DSB terms and conditions are reviewed annually through industry consultation. DSB users are welcome to participate in the annual industry consultation processes by following the instructions on the notifications they receive.
 - Other parties seeking to stay abreast of the DSB's consultation notifications are able to subscribe to "Consultation and Committee" updates [by clicking on this link](#) and selecting the relevant areas of interest.

2. Does the DSB have a policy or practice for sustainable paper procurement or sustainable paper production, including to prevent violation of local or national laws regarding illegal logging and to promote sustainable forestry?
 - Not at this time.
 - All DSB policies are the DSB Access and Usage Agreement is available on the DSB website.
 - Given the DSB's industry utility status, the DSB is mindful of the need to follow standardised processes and agreements when interacting with users of the DSB service. Changes to the standard DSB terms and conditions are reviewed annually through industry consultation. DSB users are welcome to participate in the annual industry consultation processes by following the instructions on the notifications they receive.
 - Other parties seeking to stay abreast of the DSB's consultation notifications are able to subscribe to "Consultation and Committee" updates [by clicking on this link](#) and selecting the relevant areas of interest.

3. Has the DSB been found in violation of any country mandated environmental regulations in the last two years?
 - No

4. For the products or services provided, does the DSB utilize life cycle analysis to minimize environmental impacts during full product life cycles by considering the use of recycled material, energy consumption during service delivery, manufacturing and use, material identification, disassembly, choice of material, etc.?
 - Not applicable, the DSB is a cloud-based data provider.

5. Does the DSB have a policy or practice in place that addresses or encourages reduction or elimination of waste of all types, including water and energy, at the source, or by practises such as modifying production, maintenance and facility processes, materials substitution, conservation, recycling and re-using materials?
 - Not applicable, the DSB is a cloud-based data provider.

6. Does the DSB have a policy or practice in place to address the safe handling, movement, storage, and disposal of hazardous material?
 - Not applicable, the DSB is a cloud-based data provider.
7. Does the DSB have a corporate policy or practise in place to achieve optimum energy efficiency in its operations?
 - Not applicable, the DSB is a cloud-based data provider.
8. Does the DSB have a documented corporate policy or practise in place to achieve optimum water efficiency in its operations?
 - Not applicable, the DSB is a cloud-based data provider.
9. Does the DSB have a program or policy on climate change, including a program to measure, monitor and minimize greenhouse gas emissions? Please include if the DSB reports its CO2 and other emissions (e.g., carbon disclosure project, or company sustainability/ESG report)
 - Not applicable, the DSB is a cloud-based data provider.
10. What is the impact of climate change to DSB services?
 - Not Applicable, the DSB is a cloud-based data provider.
11. How does DSB changing its business practice / model to cope with climate change?
 - Not Applicable, the DSB is a cloud-based data provider.
12. What is biggest obstacle DSB is facing to transitioning into a low carbon economy?
 - Not Applicable, the DSB is a cloud-based data provider.
13. How the climate change effect on DSB's location that is affected to business?
 - Not Applicable, the DSB is a cloud-based data provider.

DSB Social Responsibility: Labour rights and workplace safety

1. Does the DSB have a policy addressing employee and contractor Labour rights?
 - The DSB does not have any employees.
2. Does the DSB have a policy requiring compliance with applicable child Labour laws in the countries you operate and with international Labour standards, codified by the International Labour Organization Convention no. 182
 - Yes. Paragraph 14.1 (a) of the "Access and Usage Agreement" document, DSB requires from all parties to comply with Anti-Modern Slavery Laws. The most recent documentation can be found [here](#).

- 3.** Does the DSB have a policy prohibiting forced Labour, human trafficking, excessive work hours and exploitative conditions?
 - Yes. Paragraph 14.1 (a) of the "Access and Usage Agreement" document, DSB requires from all parties to comply with Anti-Modern Slavery Laws. The most recent documentation can be found [here](#).
- 4.** Does the DSB have a policy or policies that prohibits all forms of discrimination, harassment and intimidation based on a person's essential characteristics, such as sex race, legal status, or other basis protected by applicable anti-discrimination laws?
 - Yes. Paragraph 3.4(f) of the "Access and Usage Agreement" document, DSB requires from all parties to comply with Applicable Law, as set out in the Definitions contained within the document. The most recent documentation can be found [here](#).
- 5.** Does the DSB have a policy that prohibits harassment defined as a source of conduct which, threatens, intimidates, alarms, or puts a person in fear for their safety?
 - The DSB has no employees.
- 6.** Does the DSB have a policy preventing retaliation against individuals for raising claims of discrimination or harassment?
 - The DSB has no employees.
- 7.** Does the DSB provide workers or contractors with access to a grievance hotline to submit anonymous complaints about workplace conditions or terms of employment?
 - Answer: No
- 8.** Has the DSB been found in violation of any country mandated safety regulations in the past two years?
 - Answer: No
- 9.** Does the DSB a policy protecting employees and other workers' freedom of association, including the right to collective bargaining?
 - Answer: No
- 10.** Have you been found in violation of any country mandated labour law requirements in the past five years?
 - Answer: No
- 11.** Does the DSB have a policy or practice prohibiting corruption?
 - Yes. Paragraph 14 of the DSB Access and Usage Agreement sets out the DSB's terms of the parties in relation to anti-corruption related matters. The most recent documentation can be found [here](#).
- 12.** Has the DSB been found in violation of corruption laws/regulations which has resulted in penalties or negative publicity?
 - Answer: No

DSB Social Responsibility: Anti-Modern Slavery

- 13.** Does the DSB employ or hire law-skilled foreign or domestic migrant workers (directly, through Labour brokers or recruiters, or by contracting with companies that employ such workers)?
 - Answer: No

- 14.** Does the DSB or any of your first tiers suppliers (including contractors) employ or hire North Korean citizens or nationals directly or indirectly?
 - Answer: No

- 15.** From which countries does DSB, its affiliates and/or its subcontractors provide goods or services?
 - Answer: UK and Philippines

- 16.** From which countries do DSB suppliers provide components or materials for DSB products and services?
 - Answer: Employees operating the DSB are located in Sweden, the UK and Philippines. The DSB also uses third-party suppliers with further information available here.

- 17.** In which sector does the DSB, its affiliates and/or subcontractors provide services?
 - Answer: Financial sector

DSB Social Responsibility: Supplier Diversity

- 1.** Is DSB a certified Diverse Supplier:
 - Answer: No

- 2.** Does DSB have a policy in place for doing business with certified diverse suppliers?
 - Answer: No

- 3.** Is DSB a part of any supplier membership business organization?
 - Answer: No

DSB Corporate Responsibility Governance

- 1.** Does DSB have a business and/or employee code of conduct which all employees and business partners are expected to accept?
 - Answer: Yes
 - The DSB has internal policies that apply to those representing the DSB. Note that the DSB itself does not have any employees.

- 2.** Does DSB produce an annual corporate responsibility report? (i.e. Environment, Social and Governance (ESG) standards, Sustainability, Citizenship, etc.)?
 - Answer: No

3.

DSB Energy Security Readiness

1. Does the DSB service requires the usage of power in UK or European Union locations?
 - Answer: Yes
2. Does the DSB have a UK or European Union strategy for power resilience to ensure continuity of its service?
 - Answer: Yes
 - The DSB has a Disaster Recovery secondary data centre in North America, that can be used to ensure continuation of service, in the event of significant power issues in UK/EU.
3. Does the DSB have Uninterruptible Power Supplies (UPS) and diesel generator backup capabilities?
 - Answer: The DSB does not use any electricity generators and uses AWS for its data centres. Furthermore, DSB support employees can work from the office or remotely. Details of AWS resiliency can be found in the AWS Soc2 report <https://aws.amazon.com/artifact/getting-started/>. Please note that AWS does not allow the redistribution of its SOC 2 reports; hence you will have to access them via the link provided.